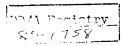
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FROM: Executive Officer, CPAS 7G31, Hqs.		EXTENSION	DATE 14 May 1985	
TO: (Officer designation, room number, and building)	DATE		OFFICER'S INITIALS	COMMENTS (Number each comment to show from w to whom. Draw a line across column after each comm
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## CONFIDENTIAL



14 May 1985

MEMORANDUM: Chief, HOME, OL

25X1 FROM:

25X1

Executive Officer, CPAS

SUBJECT:

After-Hours Repair Service

- 1. The purpose of this memorandum is to call your attention to an incident that occurred after normal working hours on Friday, 10 May.
- 2. The incident involved CPAS's requirement for an electrician to service an electrical line in the Operations Center. A call for this service was placed to the Allied Service number (extension , however, I was informed that there was no electrician on duty after-hours and that this was the normal state of affairs. There was an engineer, but, in this case, this individual was a mechanical engineer and would be of little use in solving our problem. I was then advised that the Allied Service Desk would attempt to contact their electrician at home to ascertain if he or one of his men would be able to come in on Saturday to help us out.
- 3. I personally made myself the point of contact, providing both the Operations Center number (which is manned 24 hours) and my home phone (serviced by an answering machine). Unfortunatley, I was never recontacted about this matter.
- 4. While the incident last Friday was a relatively minor one that we were able to work around, our concern is what would happen if a major electrical problem developed which forced the shutdown of all or part of the Operations Center. Based upon our experience last Friday, there is no way a rapid response could be obtained to correct such a situation.
- 5. We, therefore, request that this issue be given serious attention, and that efforts be made to insure that adequate and necessary repair personnel are available for duty after normal working hours and on holidays and weekends. Should this service not be made available, a real crisis could result at some point in the future.

25X1

CONFIDENTIAL

## CONFIDENTIAL

SUBJECT: After-hours Repair Service

6. In the meantime, if I or any of my staff can be of assistance in this matter, please give me a call on

cc: Director of Logistics Executive Officer, DDA

Chief, Support Services Center, MPS/DI

Director, CPAS

25X1

25X1

Chief, CPAS Operations Center